
SAN RAMON POLICE DEPARTMENT



2022 ANNUAL REPORT

15 YEARS LATER

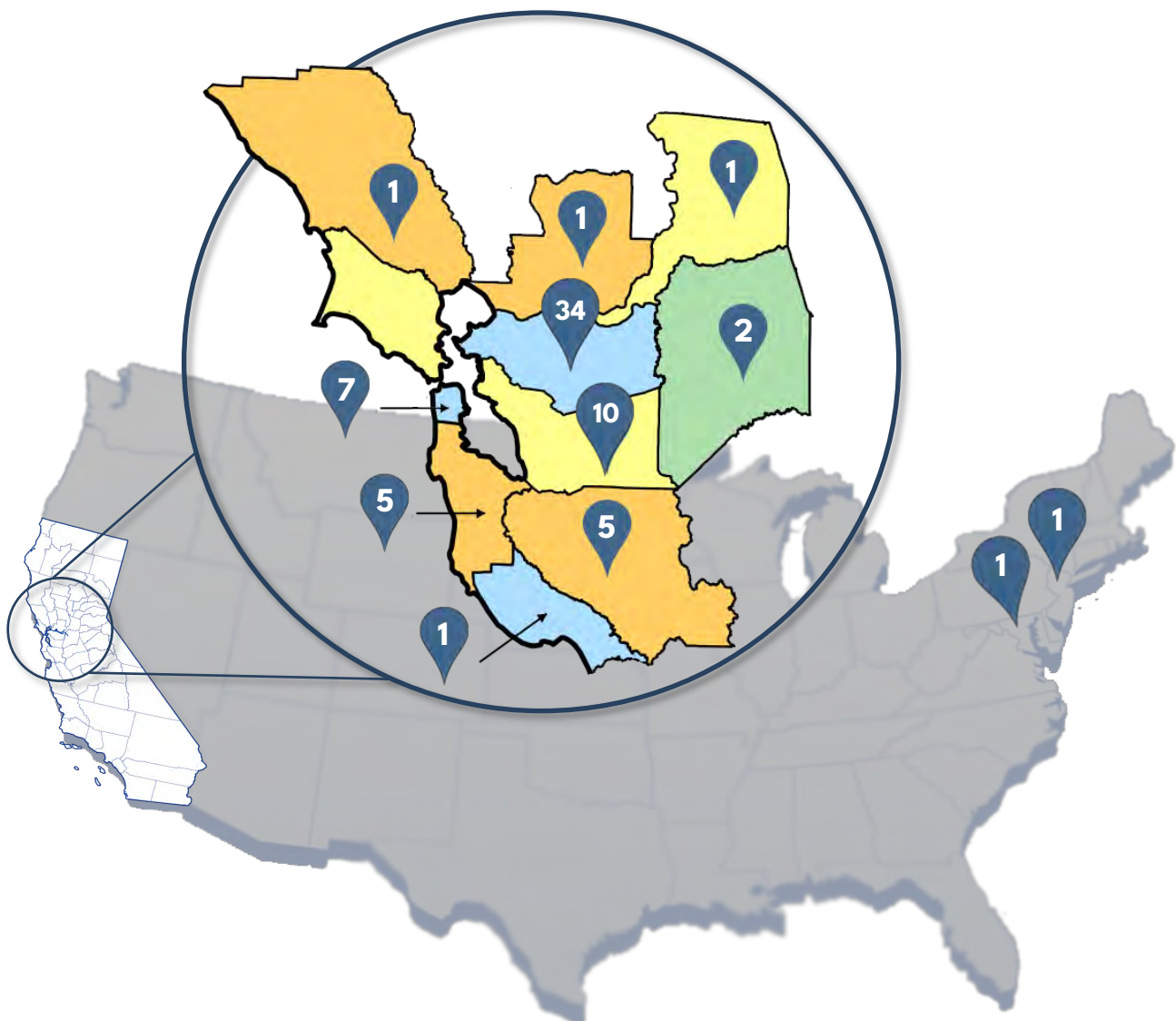
On July 1, 2022, the San Ramon Police Department celebrated its 15 year anniversary.

The San Ramon Police Department was founded in July 1984 and was originally staffed by the Contra Costa County Sheriff's Office until July 1, 2007 when the city established its own department. The small force of 15 deputies with no professional staff soon grew to 56 police officers and 20 non-sworn employees.

The department has since established itself as a destination for lateral officers looking for a more supportive community and local government. San Ramon also offers excellent benefits and a family-friendly agency with a state-of-the-art Public Safety Campus slated to open in mid-2023.

While other departments have struggled to hire qualified candidates in recent years, San Ramon has added 36 new officers since July 2020. Recent turnover is the result of retirements, mainly from the original group of experienced officers hired to start the department in 2007.

The San Ramon Police Department is now comprised of officers from more than 30 different agencies from across the Bay Area and United States.



2007

VS

2022

56

POLICE OFFICERS

70

20

PROFESSIONAL
STAFF

20

58,085

CITY POPULATION

83,820

57,040

CALLS FOR SERVICE

65,565

\$234

POLICE SERVICES
COST PER RESIDENT

\$284

0.96

OFFICERS PER 1,000
RESIDENTS

0.83





CONTENTS

5
CHIEF'S MESSAGE

9
OPERATIONS BUREAU

11
PATROL

15
K-9 UNIT

16
SWAT TEAM

17
SCHOOL RESOURCE OFFICERS

27
STATISTICS

29
ADMINISTRATIVE SERVICES
BUREAU

32
RECORDS & EVIDENCE

33 - 34
PROFESSIONAL STANDARDS &
TRAINING

35
INVESTIGATIONS

37
COMMUNITY RELATIONS &
CRIME PREVENTION

42
VOLUNTEERS

43
DISPATCH

47 - 48
2022 SERVICE AWARDS &
RETIREMENTS



CHIEF'S MESSAGE



It is with great excitement we present the San Ramon Police Department's Annual Report for 2022. Without question, the last year was one that included a tremendous amount of transition for our organization. In 2022, we welcomed more experienced police officers and administrative staff members into our agency than ever before. We had more promotions than any other year, including promotions at every rank, and we moved back into our newly remodeled facility. It was quite a year of accomplishments, but we cannot wait to see all we can do in 2023.

In last year's annual report, Chief Stevens mentioned our joint Public Safety Complex at 2401 Crow Canyon Road.

Construction is continuing on the San Ramon Valley Fire Protection District's future administrative headquarters, the new San Ramon Valley 911 Communication Center, and the new City of San Ramon Emergency Operations Center. We expect all of these projects will be completed in 2023, and we

look forward to the Grand Opening of the entire Public Safety Complex. It will be an outstanding facility and a center point of public safety service for the San Ramon Community.

We continue to strive toward the ultimate level of professionalism and community service in all we do as a law enforcement organization. This ongoing goal of enhancing our community service takes many forms, including our joint Behavioral Health Response Program with the San Ramon Valley Fire Protection District. The primary purpose of this program is to ensure those in crisis are provided the proper care they deserve by utilizing the best local resources. We are proud of the changes made through the development of this program and the community-first partnership we continue to maintain with the San Ramon Valley Fire Protection District.

Without question, one of our primary focuses as a policing organization is maintaining and enhancing a safe and secure environment for every member of the San Ramon Community. I am happy to report a significant decrease in our overall crime statistics for 2022 as compared to our previous five years. You can read more about these crime rate decreases on page 27 of this report, but it would be a failure on my part if I didn't recognize and thank all of you in this incredible community for the work you do to make San Ramon a safe place to live, work and play. It takes all of us to make San Ramon wonderful, and your continued support and partnership are a tremendous component of what makes this community special.

Of course, the San Ramon Police Department would not be as successful as we are without the fantastic work done by the people who make up our organization. It is an understatement to say their continual efforts to serve our community at the highest level are inspirational. From our volunteers to our management team, you are served by a phenomenal group dedicated to a level of service that goes far beyond the norm.

Thank you for taking the time to read our 2022 Annual Report, and I look forward to working with everyone in the San Ramon Community as we move through 2023!


Denton Carlson ■ Chief of Police

**Leaders who do not listen
will eventually be surrounded
by people who never talk.**



MISSION

The San Ramon Police Department is committed to providing the highest quality police service to those who live and work in the City of San Ramon. We work in collaboration with the community and strive to maintain the utmost level of public safety with the goal of maintaining the quality of life expected within the City of San Ramon. We provide our service with a commitment to cultivating the public trust by respecting individual rights and striving to be fair, just and responsive to the needs and feelings of our community.



VISION

The San Ramon Police Department will be on the forefront of the law enforcement profession by employing the most effective methods in providing quality police services. Members of the department will be leaders in initiating and maintaining positive relationships with neighborhoods, schools, businesses and other members of our community. These community bonds will form a medium where public safety concerns can be anticipated and addressed.



CORE VALUES

SERVICE

RESPONSIVENESS

INTEGRITY

SAFETY

PROFESSIONALISM



SAN RAMON POLICE DEPARTMENT

\$23,792,930 — 2022-23 PD BUDGET

89 — FULL-TIME EMPLOYEES

35 — VOLUNTEERS

12 — POLICE & FIRE DISPATCHERS

6 — YOUTH EXPLORERS

CITY OF SAN RAMON

\$86,300,000 — OPERATING BUDGET

83,820 — POPULATION

18.56 — SQUARE MILES

100 — TRAFFIC SIGNAL INTERSECTIONS

63 — PARKS

20 — MAJOR EMPLOYERS



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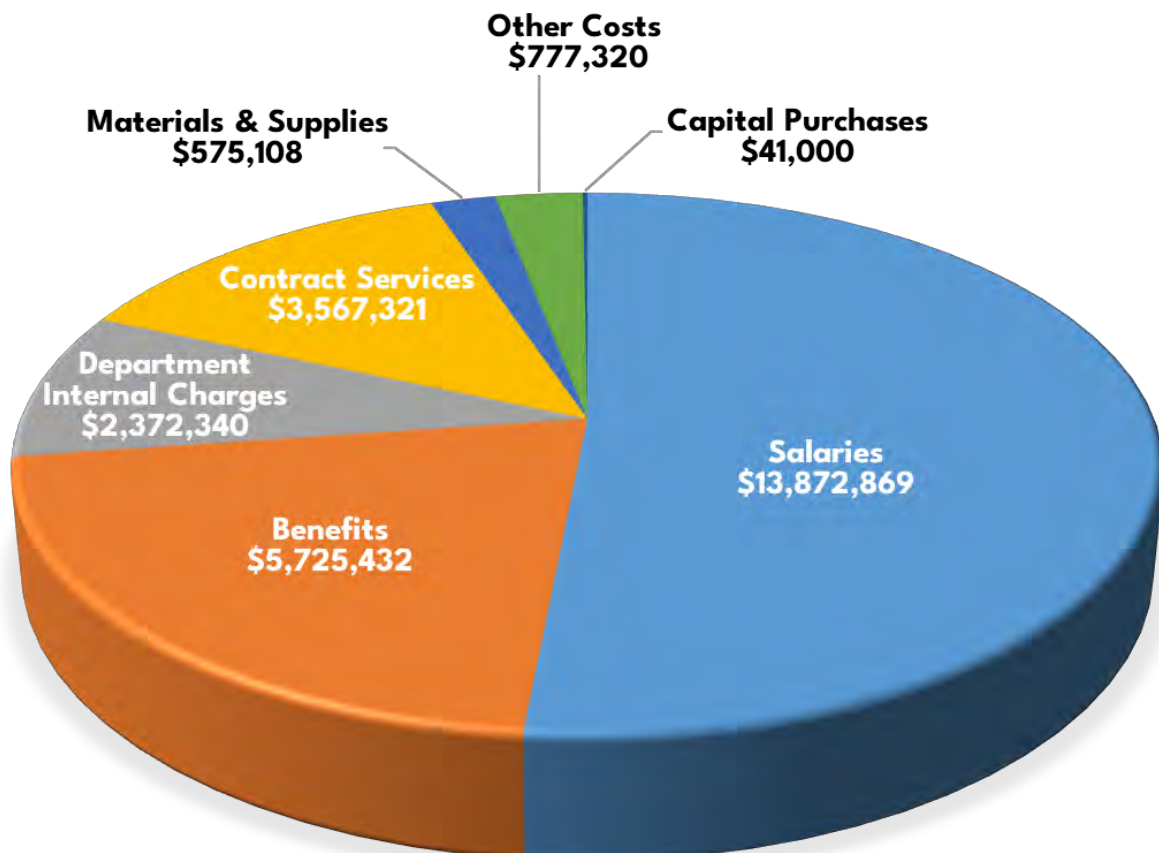
sanramon.ca.gov/police
sanramonpolice.com



**2022
QUICK FACTS**

Chief: 1
Captains: 2
Lieutenants: 5
Sergeants: 10
Corporals: 9
Detectives: 5
Patrol Officers: 31
Traffic Officers: 4
K-9 Officers: 2

2022 POLICE BUDGET BREAKDOWN



OPERATIONS BUREAU

MANAGEMENT TEAM



**LIEUTENANT
TAMI WILLIAMS**



**LIEUTENANT
JOHN CRANFORD**



**LIEUTENANT
MARK GUNNING**

The Operations Bureau is comprised of the Patrol, Traffic and Fleet Services divisions. These divisions make up the largest portion of the police department with a total of 43 sworn and five non-sworn employees.

There are three Lieutenants who oversee the Patrol and Traffic Divisions, and six Sergeants assigned as Patrol/Traffic Team supervisors.

Specialized units within these divisions include:

- K-9 Unit
- SWAT Team
- School Resource Officer Program
- Police Services Technicians
- Unmanned Aerial System (UAS) Team
- Fleet Unit
- Office of Emergency Preparedness



PATROL DIVISION

Patrol is the largest Division within the department. There are five patrol teams that provide around-the-clock police service by taking calls and conducting self-initiated activity. Officers are responsible for patrolling a designated geographical area called a "Beat." Patrol officers are generally assigned the same beat every day so they become familiar with the area, residents, schools, parks, businesses and unique issues. Patrol also includes the Traffic and K9 units who provide additional support.

- 2 Lieutenants
- 5 Sergeants
- 5 Corporals
- 23 Officers



PATROL RESPONSIBILITIES:

- First responders to all calls for service including 911
- Enforce laws through proactive policing
- Lead preliminary criminal investigation
- Conduct traffic enforcement to reduce collisions
- Participate in community engagement events

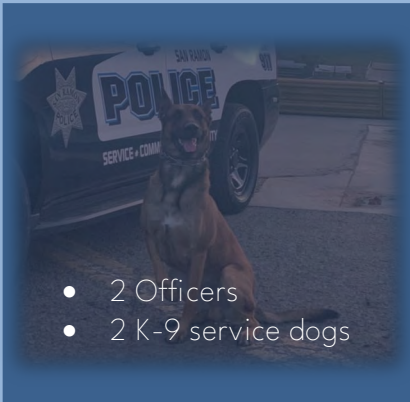
- 1 Sergeant
- 1 Corporal
- 4 Officers



TRAFFIC RESPONSIBILITIES:

- Conduct traffic enforcement to reduce vehicle collisions
- Investigate vehicle collision
- Investigate fatal and major injury collisions
- Education on bicycle and pedestrian safety

- 2 Officers
- 2 K-9 service dogs



K-9 RESPONSIBILITIES:

- Train with K9 partners on a bi-weekly basis
- Track/attempt to locate suspects and missing persons
- Conduct article searches or building searches
- Perform searches (sniff) for illegal substances
- Community engagement and educational demonstrations



TRAFFIC UNIT



The San Ramon Police Traffic Division consists of a Sergeant, a Corporal and four officers. The officers conduct proactive traffic enforcement and are responsible for investigating traffic collisions from non-injury to fatalities. The primary mission of the Traffic Unit is to increase traffic safety in the community. This is achieved through Education, Engineering and Enforcement.

The Traffic Unit has built an excellent working relationship with the City of San Ramon Traffic Engineering Department, and the two work together to identify and resolve traffic problems within the city. The Traffic Unit worked diligently on the primary goal of reducing traffic collisions in San Ramon in an effort to reduce injuries and deaths. The Traffic/Motor Officer's primary responsibilities include, but are not limited to:

- Traffic collision investigation
- Enforcement of traffic laws
- Special events
- Crowd and traffic control
- Traffic safety education

Regional Major Accident Investigation Team

The San Ramon Police Department is part of the Regional Major Accident Investigation Team (MAIT) , which also includes officers from the Walnut Creek, Pleasant Hill and Martinez Police Departments. The Traffic Investigators from each agency are skilled in advanced accident investigations and respond to traffic collisions involving major injuries and fatalities in any of the four cities.

TRAFFIC ENFORCEMENT

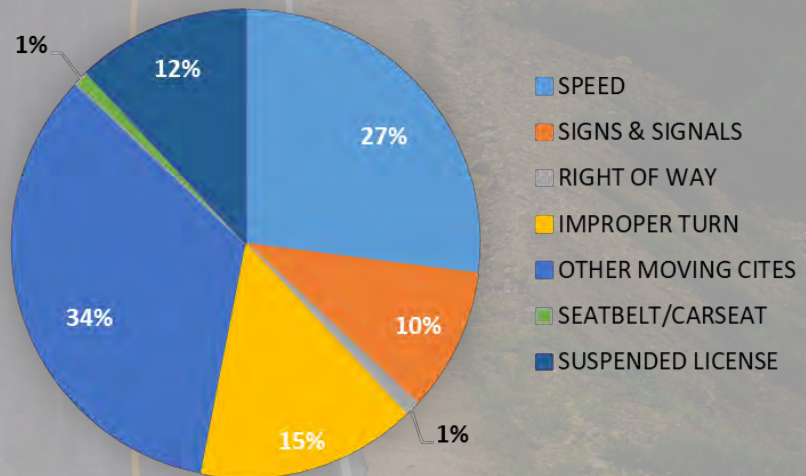
2022 CITATIONS

3,979 citations issued
4,425 total violations
2,853 moving violations
825 parking violations
690 equipment violations
57 warnings issued

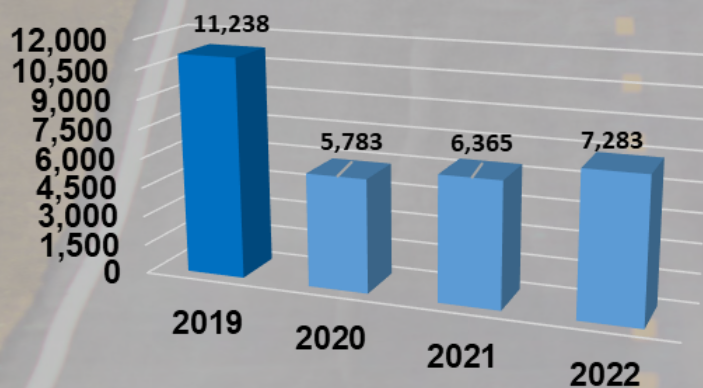
62% issued to men
38% issued to women

11% - 16 to 19 years old
20% - 20 to 29 years old
22% - 30 to 39 years old
26% - 40 to 49 years old
13% - 50 to 59 years old
6% - 60 to 69 years old
2% - 70 to 79 years old

MOVING VIOLATIONS IN 2022



TRAFFIC STOPS BY YEAR



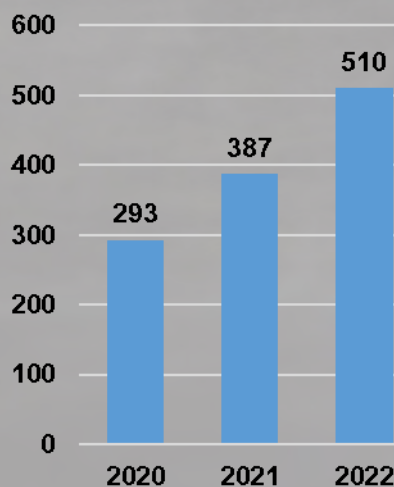
2022 CRASHES

510 total
141 injury accidents
0 fatalities
18 involving pedestrians
22 involving bicyclists

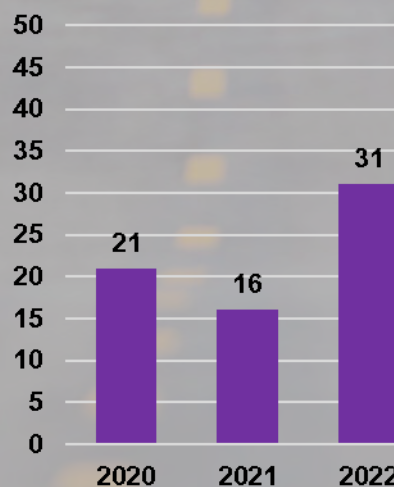
PRIMARY COLLISION FACTORS

23% Improper turns
22% Speed
16% Other Moving Violation
14% Traffic Signs & Signals
7% DUI
5% Miscellaneous

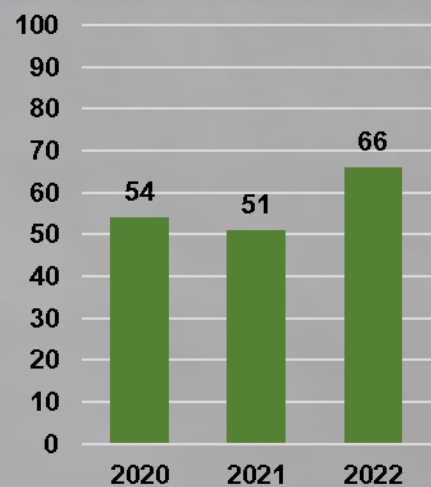
CRASHES BY YEAR



DUI CRASHES BY YEAR



DUI ARRESTS BY YEAR



K-9 UNIT

San Ramon Police's K-9 Unit has been in operation since the city established its own police department in 2007. The handlers and their K-9 partners must pass annual California Commission on Peace Officer Standards and Training (POST) certification standards.

Under the direction of our training partner D-Tac K9, the SRPD K-9 Unit conducts training 24 times a year with K-9 units from several other Bay Area law enforcement agencies.

Our K-9s possess skills and abilities that frequently exceed that of existing technology and human limitations. The handler and their K-9 partner develop a strong bond and form an invaluable team that aids in the efficiency and effectiveness of policing by:

- Searching for lost or missing persons
- Searching open areas and buildings
- Narcotics detection
- Locating discarded articles such as firearms, clothing and other evidence
- Apprehending suspects in certain criminal cases
- Public demonstrations at schools, local civic groups, the Community and Youth Academies and education programs



**OFFICER DEMETRI TYROVOLAS
& K-9 EGON**

Officer Tyrovolas was partnered with Egon in March 2019. Egon is a 5.5-year-old Belgian Malinois who was imported from Germany and his commands are given in German.

Egon is a dual purpose dog, meaning he is a police patrol K-9 who is also trained in the detection of narcotics.



**OFFICER JOHN CATTOLICO
& K-9 DEXTER**

Officer Cattolico was partnered with Dexter in June 2019. Dexter is a 6-year-old German Shepherd /Belgian Malinois mix from the Netherlands. His commands are given in Dutch.

Dexter is also a dual purpose dog, trained as a police patrol K-9 and in the detection of narcotics.

SWAT TEAM

The San Ramon Police Department is part of the Central County Special Weapons and Tactics (SWAT) Team. The team is comprised of personnel from the Martinez, San Ramon, Walnut Creek, Pleasant Hill, and the Bay Area Rapid Transit police departments. This highly-trained and skilled team has four components: Tactical Team, Crisis Negotiation Team (or CNT), Drone Team and Tactical Dispatchers. The Tactical Team consists of tactical medics, entry and sniper teams.

The Central County SWAT Team responds to critical incidents or situations requiring resources beyond the capacity of the first responders or investigative units. Critical incidents include, but are not limited to, hostage-taking, armed barricaded suspects, snipers, terrorist acts, and other high-risk situations. The SWAT Team is also used to serve high-risk search or arrest warrants where public and officer safety issues merit the use of such a highly trained unit. The goal of the team is to resolve these incidents peacefully.

TRAINING

The Tactical Team trains twice a month for 16 hours and those assigned to the CNT Unit train eight hours per month. Members of the Sniper Team also have an additional six hours of training per month. The primary focus of these trainings is to ensure team members are well-versed in the different tactics utilized for unique situations, marksmanship and critical thinking. Every element of the Central County SWAT Team participates in scenario-based training designed to simulate critical incidents several times a year.

TRAINING HOURS

Tactical Team = 192 hours annually

CNT Unit = 96 hours annually

Sniper Team = 72 hours annually

The dedicated members of the Central County SWAT Team participate as a collateral duty performed in addition to their regular assignments. Team members are on call 24 hours a day, seven days a week.

In 2022, the Central County SWAT Team responded to five planned high-risk operations and assisted in apprehending suspects of serious offenses, including homicide and firearms offenses. One notable event was the collaboration with other agencies in simultaneously executing warrants in connection with a murder and assault at the Shoreline Amphitheater. The Central County SWAT Team served a search warrant in Pleasant Hill and arrested a known Hells Angels Motorcycle Club associate for attempted murder.



SCHOOL RESOURCE OFFICERS



The San Ramon Police Department's School Resource Officer (SRO) program was developed to address juvenile crime, safety concerns, and to add positive mentorship to our community's youth.

School Resource Officers take an interactive approach with students. They not only investigate crimes on campus, but also participate in a variety of activities, including the following:

- Act as a liaison between school administration and the Police Department.
- Perform classroom presentations concerning law enforcement as a career, internet safety, traffic safety, drug prevention and alcohol prevention.
- Patrol campuses and surrounding neighborhoods.
- Coordinate and implement Secure Campus/Active Shooter drills.
- Collaborate with the Investigations Division and Juvenile County Probation Department.
- Coordinate, recruit, and oversee the Youth Academy.
- Coordinate the Police Explorer program.

Our SROs strive to create a safe learning environment by making themselves available for the needs of the students, staff and community. The SROs are positive role models for many students.



In November 2022, Dougherty Valley High School's Leadership Class named School Resource Officer Ray Hamilton a "Dougherty Valley Hero." Students presented him with the award during an assembly where they said Officer Hamilton left "a lasting and positive impact on those around him," and because he made students feel "welcome and comforted" when he was on campus.

The San Ramon Police Department is proud of our “My Beat – My School” program that started in 2007. The goal of the program is to build positive relationships between students, school faculty and law enforcement. This successful program has assigned an officer to every elementary school in the city. Officers are expected to complete the following tasks:

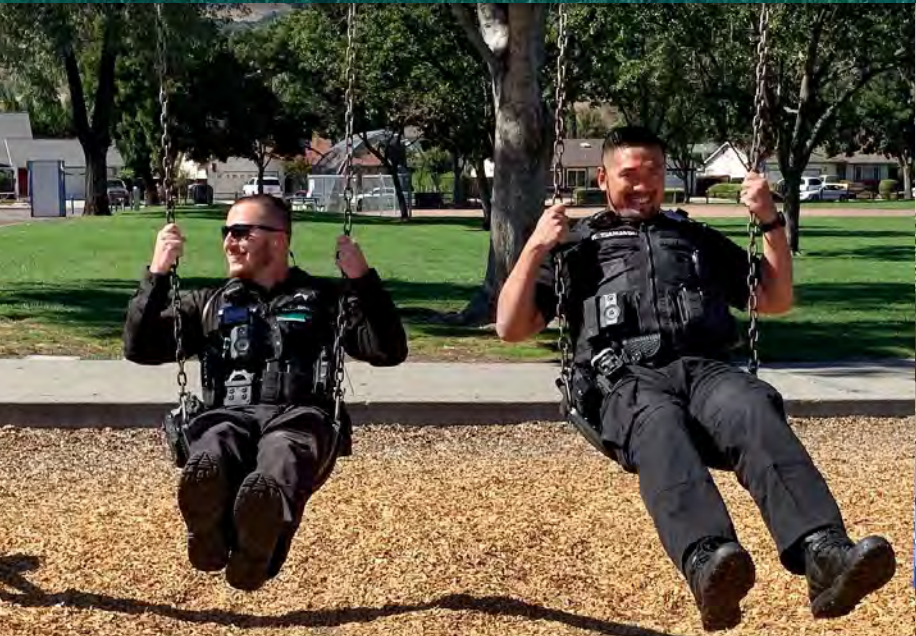
- Act as a liaison to the school and have a sense of ownership with that campus.
- Be familiar with school staff, students and their families.
- Attend some school functions.
- Spend at least an hour a week on campus developing relationships with students and staff.

As San Ramon’s population grows, the number of students attending our schools will increase, and traffic will become even more of an issue. We work with our schools and the City’s Transportation Department to make the drop-off and pick-up of students safer for everyone. We encourage our officers to make their presence known during these times, when not assigned to other priorities. In 2022, we implemented a new program: Police on the Playground. Officers accompany students during recess, creating positive interactions in a relaxed and fun setting.



POLICE ON THE PLAYGROUND

This new program launched in late 2022 as a way to engage with students on their own turf. Schools can request a “Police on the Playground” day where officers hang out during recess to meet students, answer questions, hand out stickers, badges, pencils, high fives and even autographs. Officers also played football, basketball and tetherball with students in addition to being challenged to a few foot races.





POLICE SERVICE TECHNICIANS

Police Service Technicians are a valuable asset to the department and respond to calls for service that may not require a sworn police officer. This allows sworn officers more time to direct their attention to proactive patrol and respond to urgent calls. Police Service Technicians (or PSTs) are a vital part of the police department and are responsible for many day-to-day calls for service. Their responsibilities include, but are not limited to:

- Parking complaints
- Abandoned vehicle abatement
- City ordinance violations
- Patrolling city parks and facilities
- Traffic accident investigation
- Crime Scene/Evidence collection
- Crowd and traffic control
- Non-emergency minor criminal reports



CITY-WIDE CAMERA PROGRAM

In 2020, the San Ramon City Council authorized the implementation of a city-wide camera plan to help maintain a safe and secure environment for all members of the San Ramon Community. In its current capacity, our city-wide camera program consists of 45 Automated License Plate Reader (ALPR) cameras and 46 Situational Awareness cameras strategically deployed throughout the City of San Ramon.

These cameras allow police personnel to receive real-time alerts when the cameras detect reported stolen vehicles or vehicles involved in felonious or violent activity. In addition, members throughout the San Ramon Police Department consistently utilize the camera network to develop investigative leads after criminal activity is reported.

Over the past year, Officers and Detectives utilized this network of cameras to assist in over 300 criminal investigations, recover over 60 stolen vehicles, and it has aided in developing the necessary evidence to arrest 56 individuals.

UAS (DRONE) UNIT

The San Ramon Police Department UAS (Unmanned Aerial System) program is an efficient and effective way of providing enhanced law enforcement services to the community of San Ramon. Some examples of our UAS usage are public safety and life preservation missions including, but not limited to: Missing persons incidents, search and rescue operations, disaster scene incidents, hazmat incidents, suspected explosive devices, pursuant to a warrant (search or arrest), barricade situations, active shooters, apprehension of armed and dangerous fleeing suspects, high-risk search warrants, investigative scenes, special events, training missions, and mutual aid support when the underlying missions meets the uses outlined in the San Ramon Police Department UAS policy.



Typical missions the members of the UAS Team flew were related to burglary investigations, missing persons, search warrants, suspicious circumstances, SWAT operations and homicide investigations. The pilots on the team participate in monthly training with teams from other local law enforcement agencies, honing their skills related to nighttime flights, flying indoors, thermal imaging, grid searches and overall flight proficiency.

DRONE PROGRAM MAKEUP:

9 Licensed Unmanned aircraft Pilots under Part 107 by the Federal Aviation Administration (FAA)

11 DJI Drones

- 1-Mavic Enterprise with thermal camera, up to 30 minutes flight time.
- 2-Mavic two Pros with 20 MP camera, up to 30 minutes flight time.
- 3-Mavic zooms with 2x Optical zoom camera, up to 30 minutes of flight time.
- 4-Mavic minis with 12 MP camera and 4x zoom, up to 30 minutes flight time.
- 1-Matrice with dual vision thermal Zemuse H20 camera, up to 40 minutes flight time.

2022 Stats

16 deployments and over 30 hours of flight time including training time and callouts.

FLEET SERVICES

The San Ramon Police Department Fleet Services Unit provides staff with safe and reliable vehicles so they can effectively respond to emergencies and provide quality police service to the citizens in our city. The unit is responsible for every aspect related to the vehicle fleet including long and short-term budgeting; acquisition, licensing and insurance; emergency equipment up-fitting and preventative maintenance and repairs. Fleet Services is also charged with deconstructing and disposing of police vehicles at the “end of use,” in addition to special vehicle projects, and related equipment and supplies.

In addition to keeping police vehicles on the road and in good repair, Fleet Services also maintains driver assignments and rotations to ensure the most efficient and effective long term use of each of our vehicles.

VEHICLE TYPES:

- Marked patrol vehicles
- Unmarked vehicles
- Volunteer vehicles
- Utility
- Tactical
- Traffic

VEHICLE PLATFORMS:

- Dodge Chargers
- Chevrolet Tahoes
- Ford pickup trucks
- BMW Police motorcycles





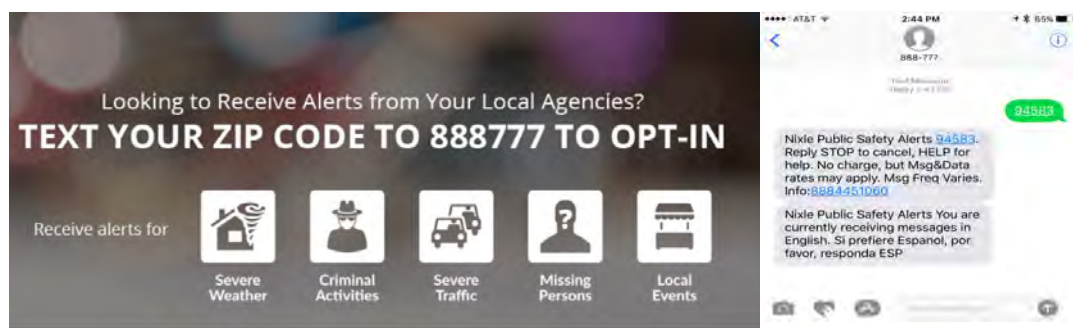
EMERGENCY PREPAREDNESS

The City of San Ramon is continuously preparing for critical incidents or natural disasters that could significantly impact our residents and businesses. In 2022, our planning was put to the test. Fortunately, we avoided significant impact from our most thought-about dangers, which include wildland fires and earthquakes. However, another threat to our community, flooding, hit with full force on the last day of the year. The significant winter storm event that impacted Northern California on New Year's Eve demonstrated the incredible power of mother nature and caused the need for rapid evacuations and the opening of an Emergency Operations Center to manage our joint community response to this critical situation.

Our comprehensive Emergency Operation Plan allows for an effective and organized response to any major calamity. Critical city staff participates in continuous training to prepare for a major emergency. We work and train diligently with our partners in the Town of Danville, the San Ramon Valley Fire Protection District, the San Ramon Valley Unified School District, County of Contra Costa, and many other local agencies to ensure we are ready for critical incidents and natural disasters which could, and will, impact us all. To further our capabilities, we are looking forward to this year's grand opening of the City of San Ramon's new Emergency Operations Center, which will be a critical component of our joint Public Safety Complex at 2401 Crow Canyon Road.

Another key component of our preparedness is communication. This is a critical function in any emergency, and we employ a multi-tiered, multi-function approach to ensure the public, city staff, and partner response organizations have full awareness during major unplanned events. The foundational components are our social media platforms, Nixle text messaging, email alerts, and the Contra Costa County Community Warning System.

For more information on how to ensure your household is ready during an emergency, please visit www.bereadysrv.org.



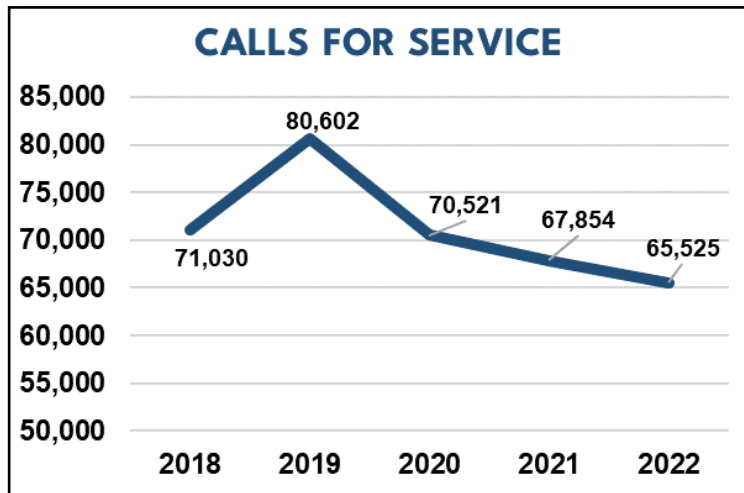




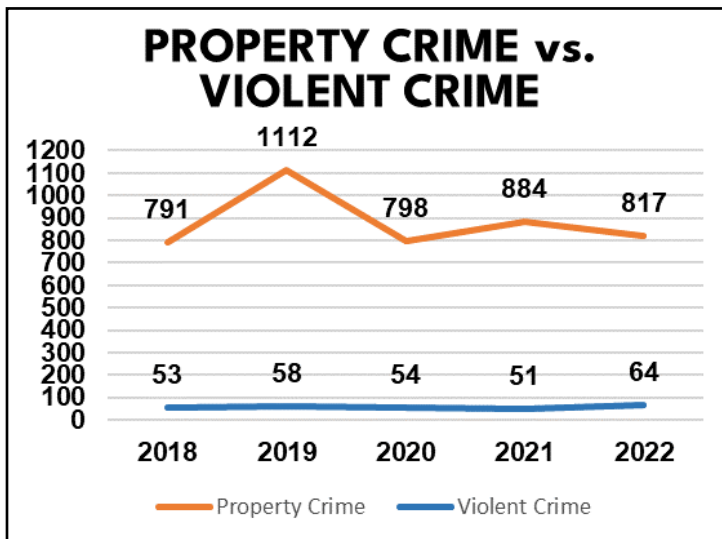
2022 STATISTICS

**65,525
CALLS FOR
SERVICE**

DISPATCHED CALLS: 28,157
SELF-INITIATED CALLS: 37,368
REPORTS TAKEN: 3,647
ARRESTS: 586



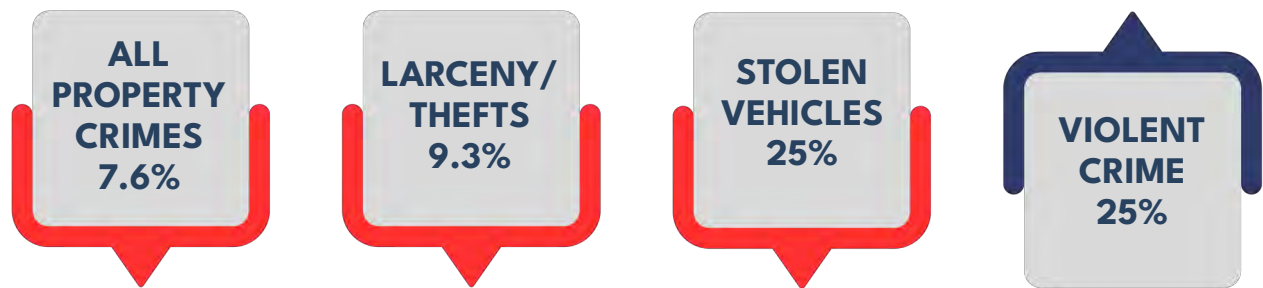
GROUP A CRIMES	2018	2019	2020	2021	2022
Murder	0	0	0	0	0
Rape	4	4	11	6	10
Robbery	21	21	22	18	18
Aggravated Assault	28	33	21	27	36
Burglary	103	202	103	113	126
Larceny/Theft *includes auto burglary	631	856	636	686	622
Vehicle Theft	52	51	56	84	63
Arson	5	3	3	1	6
Total Offenses	844	1,170	852	935	881



A SAMPLE OF 2022 CALLS

ALARMS	2,003
CITY ORDINANCE VIOLATION	128
NOISE/PARTY	244
FRAUD/IDENTITY THEFT	289
LOST/FOUND PROPERTY	246
OUTSIDE AGENCY ASSIST	244
PARKING COMPLAINT	1,069
SERVICE TO CITIZEN	1,677
SUSPICIOUS CIRCUMSTANCE	892
SUSPICIOUS SUBJECT/CAR	1,520
WELFARE CHECK	1,094

CRIME WENT DOWN 5.8% OVERALL IN 2022



NIBRS TRANSITION

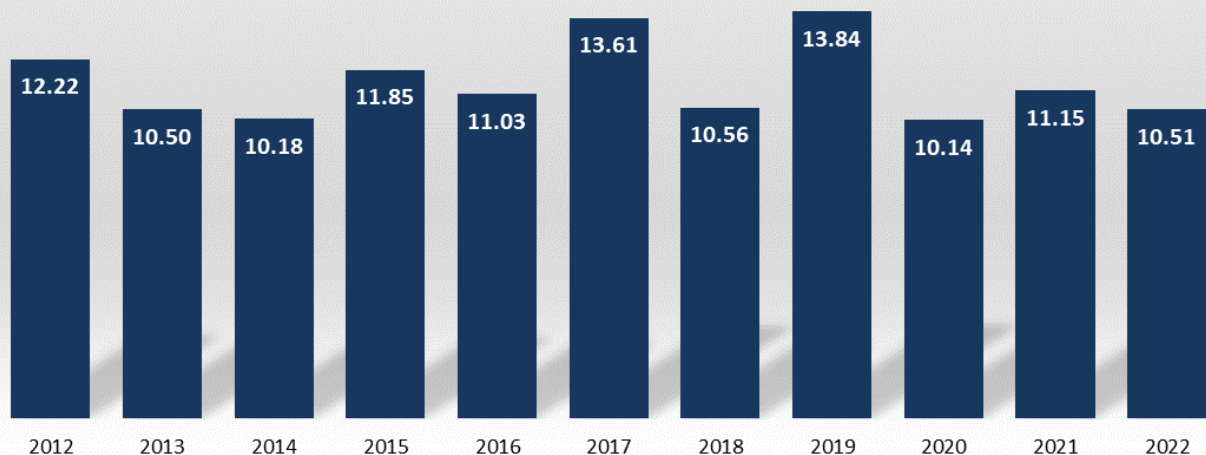
The San Ramon Police Department began participating in the FBI's National Incident-Based Reporting System (NIBRS) in July 2022. As the new data-collection standard, NIBRS captures details on victims, known offenders, relationships between victims and offenders, arrestees, property, and drugs involved in crimes for up to 10 offenses per incident. This represents a substantial shift in the collection of crime data.

NIBRS gathers information on nearly every major criminal justice issue facing law enforcement, including: weapons and drug offenses, gangs, domestic violence, child and elder abuse, hate crimes, white collar crime and terrorism. The new reporting system collects data on 52 crimes across 24 offense categories, producing a more complete and accurate picture of crime in San Ramon and across the country.

The previous collection method, Uniform Crime Reporting, required application of the "Hierarchy Rule" if a single incident had multiple offenses. In such cases, only the highest offense would be counted. For example, if an incident included a homicide and a robbery, only the homicide would be represented.

In 2022, crime in San Ramon dropped 5.8 percent overall. Property crimes fell 7.6 percent, larceny/thefts went down 9.3 percent, and vehicle thefts declined by 25 percent. However, violent crimes did rise 25 percent.

GROUP A CRIMES — CRIMES PER 1,000 RESIDENTS



ADMINISTRATIVE SERVICES BUREAU

MANAGEMENT TEAM



**CAPTAIN
STEVE BRINKLEY**



**LIEUTENANT
BECKY CHESTNUT**



**LIEUTENANT
LEYSY PELAYO**



**RECORDS MANAGER
JESSICA SIMONDS**

The Support Services Bureau is comprised of the following:

- Investigations Division
- Records Division
- Evidence and Property Division
- Community Resource and Crime Prevention Division
- Professional Standards and Training Division

Although the Support Services Bureau encompasses many functional areas, it maintains consistent primary goals throughout the multiple divisions involved. Regardless of the work focus, the San Ramon Police Department's five core values, Service, Responsiveness, Integrity, Safety and Professionalism remain the guiding point of all personnel within this Bureau.



Citizens Police Academy



ACCEPTING APPLICATIONS FOR FALL 2022



COFFEE WITH THE CHIEF



JOIN THE NEW CHIEF OF POLICE, COMMAND STAFF AND POLICE OFFICERS FOR COFFEE, DONUTS AND CONVERSATION IN FRONT OF STARBUCKS AT CITY CENTER FROM 9 TO 11AM ON TUESDAY, AUGUST 30TH.

Focus on the road.

Don't text and drive.
Stay safe and drive smart.




San Ramon Police Department
Published by Instagram · October 11, 2022 ·

October is Breast Cancer Awareness month and our staff wears pink to support and honor those friends and family members who have been affected by the disease.

Kevin wears pink to support his dear friend and neighbor. San Ramon Police support the fight against this (and all types of) cancer year-round. [#pinkpatchproject](#)



NOW HIRING!

Laterals and Academy grads or participants.
www.sanramonpolice.com
Text a recruiter now at 925-232-0880.

ADMINISTRATIVE SUPPORT SERVICES

The goal of the Administrative Support Services Division is to provide essential administrative support for Command Staff, the department and the community. The division consists of a Financial Analyst and an Administrative Specialist.

The division's primarily responsibilities are developing and administering the department's annual operating budget. Duties include accounts payable, accounts receivable, cost recovery, analysis and reporting, ordering supplies and equipment and managing contracted services and grant administration.

The department's budget for 2021-22 fiscal year budget was \$26.9 million and includes:

- Personnel expenses accounting for 81 percent of the annual budget
- Contract, maintenance and operational expenses made up 18 percent of the budget.
- Capital outlay expenses are large, one-time expenditures for items such as technology and equipment and are an estimated 1 percent of the annual budget.

\$564,229 GRANT MONEY AWARDED IN 2022

CALIFORNIA OFFICE OF TRAFFIC SAFETY GRANT - \$35,000

This grant was awarded to San Ramon Police for the 2022-23 fiscal year. It will be used for special enforcements operations such as impaired and distracted driving, seatbelt and speeding enforcement. The Traffic Unit is also planning to purchase new 3D mapping equipment and software.

BULLET PROOF VEST PARTNERSHIP PROGRAM - \$17,293

The Bulletproof Vest Partnership (BVP) Program, administered by the Bureau of Justice Assistance, allows agencies to apply for funding to reimburse the cost of "uniquely fitted vests." These are protective (ballistic or stab-resistant) armor vests that conform to the individual wearer to provide the best possible fit and coverage. The grant reimbursed San Ramon for half the cost of vests purchased in 2022.

SUPPLEMENTAL LAW ENFORCEMENT SERVICE FUND - \$217,609

In 1997, the California State Legislature created the Citizen's Option for Public Safety (COPS) Program. This is a non-competitive grant whereby cities and counties receive state funds to augment public safety expenditures. The funds received by San Ramon were deposited in revenue and partially used to supplement the salary costs of a School Resource Officer.

MENTAL HEALTH EVALUATION TEAM - \$157,771

The City of San Ramon and the County of Contra Costa have formed a team by partnering a County mental health clinician with a City law enforcement officer to provide services to a specific population of City residents called the MHET program.

STATE HOMELANDSECURITY GRANT - \$116,556

Funding was awarded to Contra Costa County and on behalf of the Central County SWAT Team San Ramon purchased 10 sets of Night Vision Goggles for use by SWAT personnel during a critical incident rapid deployment and pre-planned tactical operations.

RECORDS

The Records Division is the Police Department's first point of contact, whether by telephone or in person. In addition, the Division provides essential assistance to officers, administration, other agencies, and the citizens who live and work in San Ramon.

In addition to Records staff, the Division is supported by dedicated VIPS (Volunteers in Police Services). Records is staffed with one Coordinator, one Specialist, and four Technicians. Each is responsible for:

- Responding to requests for copies of police reports, processing court record sealing requests, subpoenas, and Public Information Act requests.
- Performing record checks, warrant checks, warrant confirmations and criminal history inquiries.
- Preparing and reporting Crime Statistics monthly to the California Department of Justice and FBI.

RECORDS PROCESSED:

Criminal/Non-Criminal Reports: 3,137

Arrest Supplements: 586

Traffic Collision Reports: 510

Citations: 3,979

EVIDENCE AND PROPERTY

The Evidence and Property Division is responsible for receiving, documenting, storing securely, preserving and lawfully releasing or disposing of all evidence as well as found, and safekeeping property held by the department.

In 2022, the Evidence and Property Division received 2,132 items, including 130 firearms and 161 drug packages, which is consistent with years prior.



PROFESSIONAL STANDARDS

The San Ramon Police Department takes pride in employing only top law enforcement professionals with exemplary character.

The Professional Standards and Training Division plays a vital role in maintaining the exceptional standards of the San Ramon Police Department. The Division is responsible for hiring, training, policy, and administrative investigations. It ensures the agency achieves and maintains high standards of professionalism, service, integrity and responsiveness to our community's needs.

The San Ramon Police Department recognizes that public trust and a strong relationship with the public are imperative to the success of our agency. The Professional Standards and Training Division is responsible for thorough and impartial investigations into all allegations of employee misconduct and compliance with Department policies and procedures. The Division also conducts in-depth reviews of each use of force incident. The San Ramon Police Department is committed to continuously assessing our tactics, training, and procedures to remain leaders in our industry.

HIRING

The Professional Standards Division manages all aspects of the recruiting and hiring process for police officers. Hiring standards follow the requirements of California Peace Officers Standards and Training (POST). The Department recruits and employs police officers with high moral character who value and importance of community policing.

In 2022, the San Ramon Police Department hired and trained sixteen new officers. Additionally, the agency hired one evidence technician and one records specialist.



JOIN OUR TEAM!

- Lateral Officer Pay & Excellent benefits ✓
- Supportive Community/City Government ✓
- Small-Town Feel ✓
- Work-Life Balance ✓
- Family-Orientated Agency ✓
- State of the Art Public Safety Campus ✓

APPLY TODAY! Your Future is in San Ramon.



Benefits:

- 1 week Vacation & 1 week Sick Leave, plus 20 hours discretionary leave upon hire.
- 9 paid holidays a year
- Fully paid Kaiser medical insurance, plus dental & vision
- \$500 annual city-funded flex spending account

Specialty Assignments:

- Community Relations
- Crisis Negotiation Team
- Drone Team
- Investigations
- K-9 Handler
- Motor Unit
- School Resource Officer
- SWAT Team

TRAINING

The San Ramon Police Department Training Division strives to create a robust and innovative training program to promote our employees' professional growth and development. We assure our personnel has the knowledge and skills not only to meet the training requirement set forth by POST, but to provide a professional service level that meets our community's needs and expectations.

Personnel training includes in-house training, specialized outside training courses, and Department-sponsored Commission of Peace Officer Standards and Training (POST) certified training. The Department's annual training exceeds POST accreditation standards and complies with police agency best practices and state and federal law.

The San Ramon Police Department has the following in-house, POST-certified Instructors:

Active Shooter/Simunition	12 Instructors
Chemical Agent	3 Instructors
Conductive Energy Weapon (TASER)	6 Instructors
Defensive Tactics	10 Instructors
Driver Awareness	12 Instructors
Firearms	15 Instructors
First Aid/CPR	6 Instructors
Field Training Officers	10 Instructors
Less Lethal Weapons	3 Instructors
Racial Profiling	1 Instructor
Principled Policing	2 Instructors
Strategic Communications	4 Instructors



In 2022, the San Ramon Police Department provided approximately 17,891 total training hours to its members. These hours include the following:

- 9,626 hours of in-house and outside training
- 2,380 hours of SWAT training
- 257 hours of CNT training
- 384 hours of K-9 training
- 5,244 hours of Field Training for 16 newly hired officers

This number does not include mandatory daily training bulletins (DTBs) or training conducted at patrol and investigations briefings.

POLICY

The San Ramon Police Department Policy Manual is updated, at a minimum, every six months to remain current on laws and best practices. In 2022, the Policy Manual was revised five times. Each employee was required to review and acknowledge every modification to our policy. The policy manual is also posted on our Department's website for public transparency.

INVESTIGATIONS

The mission of the Investigations Unit is to identify, target, arrest and successfully prosecute criminals while recovering stolen property.

The Unit participates in surveillance operations, the service of arrest and search warrants, as well as searches pertaining to probation and parole terms.

Detectives are also responsible for monitoring and registering habitual sex offenders within our jurisdiction. Detectives are selected based on experience, work ethic, and the ability to conduct detailed, in-depth criminal investigations. These cases are demanding, and at times complex, taking months or years to complete.

INVESTIGATIONS	2020	2021	2022
Cases Assigned	967	1,093	1,178
Felony cases	622	696	822
Misdemeanor cases	293	337	294
Missing Persons	52	60	62
Search Warrants	87	73	114
Parole/Probation Searches	6	7	11
Recovered Property	\$835,798	\$1,446,477	\$960,073

NOTABLE 2022 CASES:

DISTRACTION THEFTS

Between late 2021 and early 2022, the Bay Area and Southern California experienced a considerable increase in “Distraction Theft” cases, believed to be perpetrated by a Romanian crime network. The suspects would target elderly victims who were out for a walk and wearing jewelry. The suspects would arrive in vehicles and often have small children with them.

The suspects would engage the victims in conversation, asking for directions or telling them they reminded them of their grandparents. During the interaction, the suspects would place fake/costume-style jewelry on the victims as a blessing or thank you and remove the victim’s real jewelry without them knowing. The suspects would immediately leave the area, and often the victims didn’t realize their property was gone until later. During our investigation, it was determined that a large group of suspects from Romania were connected and committing these crimes all over California. Detectives were able to identify multiple vehicles that were either owned or rented by the suspects. The vehicles were entered into the FLOCK database, which led to the arrest of a group of suspects who had been stealing from victims in San Ramon. The evidence recovered led to the identification of several other suspects all over the state. The suspects were charged with elder abuse, grand theft, conspiracy and child endangerment.

PEPPER SPRAY BANDITS

In March 2022, patrol responded to the Safeway at Diablo Plaza for a robbery. Safeway employees attempted to stop a theft in progress but were pepper sprayed by the suspects, who fled in a vehicle. The employees captured a license plate from the suspect vehicle, which was determined to be a rental car. During the investigation, photos of the suspects were sent to local agencies, and the car rental company was contacted. The rental car company provided the renter's information, who was ultimately identified as one of the suspects. In addition, other police departments identified the suspects based on similar crimes in their jurisdiction. A search warrant was conducted at the suspect’s residence and a stolen firearm was recovered, along with property stolen from Safeway, and clothing worn during the robberies. Multiple cases in Northern and Southern California were solved as a result of this investigation, and the suspects were both charged with multiple felonies.

BAD GUITAR TEACHER

In September 2022, the police department received information that a guitar teacher had inappropriately touched a female juvenile student. During the investigation, detectives discovered the suspect had prior convictions for similar crimes and was a sex registrant. The suspect was determined to be operating his business in violation of his sex registrant status and he was deceiving the students’ parents. Other victims were located during the investigation, and significant evidence was collected, including video surveillance of the suspect’s criminal conduct. The suspect was arrested, charged, and remains in jail awaiting trial.

MENTAL HEALTH EVALUATION TEAM

The Mental Health Evaluation Team (MHET) is a co-responding model that pairs law enforcement departments with Contra Costa County Behavioral Health Services to address critical mental health needs of community members.

Starting in July 2021, San Ramon PD took over the role of “Host” Department for Central MHET from Walnut Creek. The Central MHET Officer is responsible for San Ramon, Moraga, Walnut Creek, Clayton, Pleasant Hill and Martinez. There are additional teams that cover other regions of Contra Costa County.

Our MHET Officer, Steve Pettit, partners with a mental health clinician to provide follow-up welfare checks, evaluations, consultation, and linkage to outpatient mental health services to individuals who have had a recent psychiatric crisis. Officer Pettit routinely meets with families in San Ramon to provide additional care for loved ones in crisis, providing various support services.



EXPLORER PROGRAM

The San Ramon Police Department Explorer Program provides young men and women between the ages of 14 to 21 years old an opportunity to experience how a police department functions and help prepare them for a challenging career in law enforcement. The program provides career orientation experiences, leadership opportunities, and community service activities. The primary goals of the program are to help young adults choose a career path within law enforcement and to challenge them to become responsible citizens of their communities.

Qualities instilled in Explorer members are high morals, pursuit of an acceptable grade point average, sound judgment, and active community involvement. We are proud that several of our past Explorers have pursued a higher education and many have achieved law enforcement careers. The Explorer program is coordinated by two advisors: Corporal Maricela Bracamonte and Officer Kyle Leano.

Explorer Advisor responsibilities include:

- Conduct monthly meetings
- Provide training at each meeting such as building searches, vehicle stops, defensive tactics, officer safety, radio codes and operation, fingerprinting, firearms and written tests
- Field training to include physical training, tours and ride-alongs
- Coordinate Explorers at special events
- Maintain and log files on Explorers documenting volunteer hours, attendance, equipment issued, and proper Charter Post Renewal with Boy Scouts of America.



The Explorer program, which was on hold due to COVID, is officially BACK! The San Ramon Police Department wants to expand our Explorer program and we're looking forward to an eventful year. If your child is interested in joining or hearing more about the program, please contact Corporal Maricela Bracamonte at mbracamonte@sanramon.ca.gov.

COMMUNITY RELATIONS & CRIME PREVENTION

The Community Relations and Crime Prevention (CRCP) unit manages multiple crime prevention and community outreach programs, as well as the San Ramon Police social media platforms and volunteer program. The primary goals of the CRCP Unit is to foster a strong relationship with the community and to increase community engagement to help prevent and deter crime.

The crime prevention programs include Neighborhood Watch and a new program called CONNECT, which stands for Community Outreach aNd Neighborly Engagement Cultivating Trust. The program aims to cultivate and maintain relationships with residents in the rental communities throughout San Ramon. CONNECT also integrates crime prevention education into the program.

The CRCP Unit also focuses on charitable activities throughout the year including the Special Olympics Law Enforcement Torch Run and “Stuff the Cruiser” events to collect canned goods for the Contra Costa Food Bank and new toys for Toys for Tots.

The Community Relations team also manages the department’s social media platforms to include Facebook, Twitter, Instagram and Nextdoor to keep citizens informed. This interaction gives the public additional opportunities to engage with members of our department and keeps citizens apprised of the many community events managed by CRCP staff.

The unit is also responsible for solicitor, bingo, and massage parlor business permits, including random inspections to ensure business owners comply with operating regulations. The San Ramon Police Community Academy and Volunteers in Police Services (or VIPS) programs are also managed by the unit.



PEER SUPPORT

The San Ramon Police Department Peer Support team is a group of dedicated and caring police officers, professional staff, dispatchers and chaplains whose sole interest is the welfare and well-being of all employees who work at the San Ramon Police Department.

The members of the Peer Support Team are non-administrative level employees who are available 24/7 to help officers and other staff.

After a particularly difficult or traumatic call, the team can mobilize to conduct a defusing to help protect the mental health and well-being off all parties involved.

The Team has clinical support from the Public Safety Family Counseling Group, which has decades of clinical experience with the unique stresses and trauma associated with working in law enforcement.

The Team is also proactive in bringing resources and training into SRPD that help promote and maintain mental health and stress management prior to a crisis.



CHAPLAINS

The Chaplains of the San Ramon Police Department are a valuable resource to officers, personnel and members of the community. Chaplains are on call 24/7 to be utilized by officers when a critical incident has occurred or there has been a tragic or sudden loss of life. They interact with community members helping them deal with sudden trauma and grief while providing a caring presence, spiritual guidance (if desired), and practical resources to help them through their ordeal. Chaplains also work directly with police officers and personnel as they deal with the stress and demands of law enforcement.

The chaplain team serves both the nearly 90 officers and personnel of the San Ramon Police Department and over 180 firefighters and personnel of the San Ramon Valley Fire Protection District. The duties of the Police Chaplain may include, but are not limited to:

- Attending shift briefings.
- Assisting officers with death notifications.
- Counseling department members in response to stress or family crisis.
- Visiting with sick or injured members of the department.
- Invocations at special events like promotions, swearing-in ceremonies, building dedications, etc.
- Officiating weddings and memorials.
- Serving on the Peer Support team.



Nick
Vleisides

Susan
Bianchi

Jeremy
Mann

Lisa
Sawires

Dan
Sturdivant

Omar
Taovil

Megan
Klopp





COMMUNITY ACADEMY

The Community Police Academy is a 13-week course offered at no cost to those who live and work in San Ramon. The Academy is taught by San Ramon Police officers, detectives and other department personnel who focus on explaining the intricacies of the law enforcement profession. The course is instructed via lecture, classroom demonstrations, scenario-based exercises and a variety of hands-on experiences. The Community Police Academy provides a detailed, inside look at police work and how the community-oriented department functions.

A variety of interesting law enforcement-related topics are covered during the course including criminal law, investigations, use of force, narcotics, K-9s, crime scene processing, DUI and traffic stops, dispatch and the SWAT Team.

Academy participants also have the opportunity to attend two field trips to the:

- Marsh Creek Shooting Range
- Emergency Vehicle Operation Course/Force Options Simulator

During these fieldtrips, participants experience the dynamic nature of law enforcement and the current challenges police officers face. At the completion of the course, each participant is invited to bring family to a graduation ceremony celebrating and commemorating the Community Police Academy experience.



YOUTH ACADEMY

The Youth Academy is a two-week summer program offered by the San Ramon Police Department to young adults age 14 to 18. The program gives participants an exclusive look into law enforcement and is coordinated by the School Resource Officers.

Participants meet different members of the police department as they teach the inner workings of each division. The Youth Academy will strive to accomplish the following goals, but is not limited to:

- Have students understand and communicate with San Ramon Police employees.
- Develop a better understanding of law enforcement and the criminal justice system.
- Encourage students to share their academy experiences with their peers.
- Introduce the students to possible career opportunities in law enforcement and/or criminal justice.

Students experience law enforcement subjects pertaining to constitutional and legal guidelines, patrol operations, juvenile law, use of force, DUIs, community policing, crime scene investigations, K-9 patrol, traffic enforcement and building entry.

The academy offers students access to knowledge and interaction with members of the police department in hopes of creating a lasting and productive partnership between the department and the city we serve. Some academy graduates have gone on to become Police Explorers or Volunteers within the department.



VOLUNTEERS IN POLICE SERVICES

The Volunteers in Police Services (or VIPS) consists of residents who support the department by offering their time at the station or during community events and special outreach programs.

These valuable services free up police officers and professional staff to perform other duties and tasks critical for public safety. In 2022, there were 26 active volunteers who worked just over 2,000 hours assisting the San Ramon Police Department.

Some of the tasks undertaken by VIPS members include the following:

- Patrolling neighborhoods and shopping centers.
- Conducting vacation home checks.
- Assisting staff at the Front Counter with administrative work and answering phones.
- Working with the police officers, detectives and other department personnel.
- Helping with the Neighborhood Watch program, tours of the Police Department, and the Community Police Academy.
- Serving as translators in various languages.
- Assisting at special events, such as the Run for Education, National Night Out, K-9 demonstrations, food and toy drives, graduation activities at San Ramon high schools and Coffee with the Cops.
- Vehicle deployment and fleet assistance.
- Crime prevention operations, like the “If I Were a Thief” program and Community meetings.

Each volunteer must attend the 14-week Community Police Academy, ensuring they have a basic understanding of police work. Volunteers are also required to pass a background check.

2022

26 active volunteers
2,003 hours volunteered



SAN RAMON VALLEY 911



The San Ramon Valley 911 Communications Center is staffed 24 hours a day by highly trained Public Safety Dispatchers (PSD's). PSD's are responsible for processing/prioritizing all incoming emergency and non-emergency calls for service, and dispatching the appropriate Police, Fire and EMS units. PSD's are cross trained and certified in Police, Fire, and Emergency Medical Dispatching, and are able to provide pre-arrival medical instructions prior to personnel arriving on scene.

The Communications Center is comprised of many software applications that are used in the daily operation such as:



- RapidSOS enhanced 9-1-1 location information from a caller's smartphone
- Text to 9-1-1 can be used from smartphones
- Computer Aided Dispatch (CAD) workstation that is equipped with an extensive mapping system to provide the ability to plot the location of calls, view emergency personnel using an automated vehicle location utility and provide navigation capabilities
- FLOCK Safety camera system monitored 24/7 which alerts field personnel on wanted vehicles
- 3Si monitoring for GPS tracking to protect commercial businesses when there is theft
- ReddiNet providing real time information regarding hospital status changes within Contra Costa
- Contra Costa County Warning System (CCCWS) which is an all-hazard public warning system
- Smart911 is free to San Ramon residents and allows citizens to create a Safety Profile for their household (smart911.com)
- PowerDMS is an external quality assurance tool that sends automatic text surveys to citizens after a 911 call to measure community satisfaction and boost staff morale

	PSAP						
	Total Calls	Percent Answered Within 10 Secs	Percent Answered Within 15 Secs	Percent Answered Within 20 Secs	Percent Answered Within 40 Secs	Percent Answered Within 60 Secs	Percent Answered Within 120 Secs
January	1,686	99.17%	99.62%	100.00%	100.00%	100.00%	100.00%
February	1,580	98.73%	99.62%	99.87%	100.00%	100.00%	100.00%
March	1,665	98.16%	99.64%	99.82%	100.00%	100.00%	100.00%
April	1,615	98.51%	99.75%	99.94%	100.00%	100.00%	100.00%
May	1,831	98.14%	99.75%	99.89%	100.00%	100.00%	100.00%
June	1,712	98.61%	99.47%	99.71%	100.00%	100.00%	100.00%
July	1,648	99.03%	99.62%	100.00%	100.00%	100.00%	100.00%
August	1,839	97.34%	99.40%	99.73%	99.95%	100.00%	100.00%
September	1,743	98.74%	99.89%	99.94%	100.00%	100.00%	100.00%
October	1,703	98.41%	99.86%	100.00%	100.00%	100.00%	100.00%
November	1,570	98.96%	99.75%	99.94%	100.00%	100.00%	100.00%
December	1,828	98.19%	99.78%	99.94%	100.00%	100.00%	100.00%
Total	22,440	98.43%	99.71%	99.89%	100.00%	99.99%	100.00%



HONOR GUARD

2022 HONOR GUARD MEMBERS:

CORPORAL RACHEL ECHELMEIER

CORPORAL CZAR VALDEHUEZA

CORPORAL MIKE WICKMAN

CORPORAL MAX ZUBKO

OFFICER SEAN ALLEN

OFFICER JOHN CATTOLICO

OFFICER PATRICK ESPIRITU

OFFICER RYAN KIEFER

OFFICER KYLE LEANO

OFFICER BRADEY MCKINNEY

OFFICER KEITH TESTERMAN

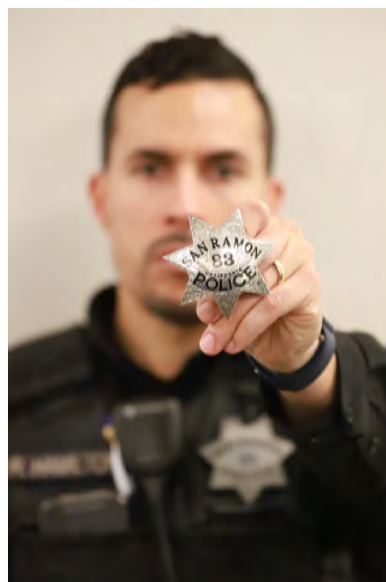
The San Ramon Police Department's Honor Guard began in 2007. The Honor Guard functions as ambassadors for the Police Department and the City of San Ramon. The Honor Guard presents the colors of our nation, state, city and department at many events within the city. The team is comprised of dedicated law enforcement professionals who work diligently to present a positive image of the San Ramon Police Department and of the law enforcement profession.

WHY I WEAR THE BADGE



“I wear the badge because when people call us it is usually the worst day of their lives and I know I can make a positive difference. I am proud to work with a team of like-minded individuals who strive to create positive interactions with the public.”

— **Officer Vicki Jones #122**



“I wear the badge because I get to serve others by complementing their lives with whatever resources I can muster. By wearing the badge, it symbolizes to the citizens that I am here to help!”

— **Officer Ray Hamilton #83**



“I entered law enforcement fourteen years ago to not only embark on an exciting career, but to help people. To help others through their moments of crisis and to become an asset to the community that I serve. I consider it a privilege to be a member of the San Ramon Police Department and look forward to what the second half of my career holds.”

— **Officer Steve Pettit #112**

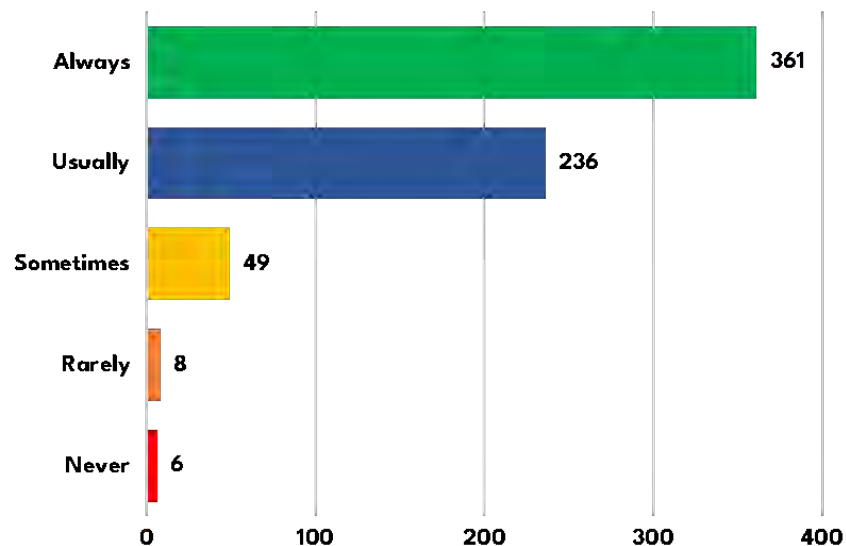
COMMUNITY SURVEY

Supervisors within the San Ramon Police Department periodically contact citizens who had interactions with our employees. In 2022, the department launched a new Quality Assurance program via text message to conduct these contacts more quickly and efficiently. People were sent a text message with a link to Survey Monkey with eight questions.

The survey allows supervisors to identify areas of improvement or additional training. It can also be used to identify employees who provide exemplary service and it creates a status report of the public's perception of the department.

More than 650 people responded to the community survey, which asked respondents to rate their experience with San Ramon officers in terms of professionalism, safety, integrity, satisfaction, etc.

WERE YOU SATISFIED WITH THE LEVEL OF SERVICE PROVIDED?



2022 SERVICE AWARDS



SUPERVISOR OF THE YEAR
Dave Roach



OFFICER OF THE YEAR
Ray Hamilton



EMPLOYEE OF THE YEAR
Kevin Albert



DISPATCHER OF THE YEAR
Zack Schiess

2022 RETIREES



CHIEF
Craig Stevens



CAPTAIN
Cary Goldberg



LIEUTENANT
Jason Barnes



LIEUTENANT
Hollis Tong



SERGEANT
Rob Ransom



OFFICER
Matt Malone



OFFICER
Al Molien



OFFICER
Marty Ryan

Thank you for your dedication & service!

**The San Ramon Police Department would like to thank
the community for its continued support in 2022.**

**The department would also like to acknowledge
the following people for their support:**

CITY MANAGER Joe Gorton

MAYOR Dave Hudson

VICE MAYOR Mark Armstrong

COUNCILMEMBER Scott Perkins

COUNCILMEMBER Sridhar Verose

COUNCILMEMBER Marisol Rubio



